

## AMENDMENTS TO THE CLAIMS

This **Listing of Claims** replaces all prior versions, and listings, of claims in the application:

### Listing of Claims:

1. (currently amended) A data processing system for managing telecommunications resources of an organization comprising:

~~a~~ a telecommunications inventory tracking unit adapted to maintain inventory data for a plurality of telecommunications resources associated with one or more telecommunications users within the organization;

an inventory modification unit in communication with the telecommunications inventory tracking unit and adapted to modify telecommunications inventory data when the telecommunications resources associated with one or more of the telecommunications users changes;

a contract management unit adapted to maintain contract data for one or more resource contracts, wherein said contract data includes telecommunications provider rates wherein each resource contract is associated with one or more of said plurality of resources;

a bill processing unit adapted to maintain billing data associated with each of said plurality of resources; and

a processing unit adapted to reconcile the billing data, contract data, and inventory data.

2. (canceled)

3. (original) The system of claim 1, wherein the inventory modification unit is adapted to initiate orders for new resources and to update the inventory tracking unit with inventory data representative of the new resource.
4. (original) The system of claim 1, wherein the inventory modification unit is adapted to modify inventory data for each of said plurality of resources.
5. (original) The system of claim 1, wherein the inventory tracking unit is adapted to automatically update inventory data when new resources are ordered.
6. (original) The system of claim 1, wherein the inventory tracking unit is adapted to automatically update inventory data when existing resources are cancelled.
7. (currently amended) The system of claim 1, wherein the processing unit is adapted to identify billing discrepancies between the billing data and the contract data and flags said billing discrepancies for the organization.
8. (currently amended) The system of claim 1, further comprising:  
a reporting unit adapted to generate reports wherein such reports detail the telecommunications services of telecommunications users within the organization.
9. (currently amended) The system of claim 8, wherein the reporting unit is adapted to generate billing disputes based at least on data from the inventory tracking unit.

10. (currently amended) The system of claim 8, wherein the reporting unit is adapted to generate reports representative of bills approved for payment based at least on data from the inventory tracking unit.

11. (original) The system of claim 1, further comprising:  
a trouble ticket unit adapted to resolve problems associated with resources and to store historical analytical data.

12. (original) The system of claim 1, wherein the processor unit is further adapted to compare the billing data, contract data, and inventory data to confirm that the billing data corresponds to current inventory data and contract data.

13. (currently amended) A method for managing telecommunications resources of an organization comprising the steps of:

maintaining telecommunications inventory data representative of a plurality of telecommunications resources associated with one or more telecommunications users within the organization;

modifying telecommunications inventory data when the telecommunications resources associated with one or more resources is modified of the telecommunications users changes;

maintaining contract data for one or more resource contracts, wherein said contract data includes telecommunications provider rates and wherein each resource contract is associated with one of more of the plurality of resources;

maintaining billing data associated with each of the plurality of resources; and  
reconciling the billing data, contract data, and inventory data.

14. (canceled)

15. (original) The method of claim 13, wherein the step of modifying inventory data is further adapted to initiate orders for new resources and to update the inventory data with inventory data representative of the new resource.

16. (original) The method of claim 13, wherein the step of modifying inventory data is further adapted to modify inventory data for each of said plurality of resources.

17. (original) The method of claim 13, wherein the step of modifying inventory data is further adapted to automatically update inventory data when new resources are ordered.
18. (original) The method of claim 13, wherein the step of modifying inventory data is further adapted to automatically update inventory data when existing resources are cancelled.
19. (currently amended) The method of claim 13, wherein the step of reconciling the billing data, contract data, and inventory data is further adapted to identify billing discrepancies between the billing data and the contract data and flags said billing discrepancies for the organization.
20. (currently amended) The method of claim 13, further comprising:  
generating billing dispute reports based at least on data from the inventory tracking unit.
21. (currently amended) The method of claim 13, further comprising:  
generating reports representative of bills approved for payment based at least on data from the inventory tracking unit.
22. (original) The method of claim 13, further comprising:  
resolving problems associated with telecommunications resources.
23. (original) The method of claim 13, wherein the step of reconciling the billing data, contract data, and inventory data is further adapted to compare the billing data, contract data, and

inventory data to confirm that the billing data corresponds to current inventory data and contract data.

24. (currently amended) The method of claim 13, further comprising the step of automatically canceling resources associated with ~~an employee~~ a user when ~~the employee~~ said user leaves the organization.

25. (currently amended) The method of claim 13, further comprising the step of automatically adding resources associated with ~~an employee~~ a user when ~~the employee~~ said user joins the organization.

26. (new) The system of claim 1, wherein the telecommunications provider rate is defined in rates per minute.

27. (new) The system of claim 1, wherein the telecommunications provider rate is defined in rates per bandwidth.

28. (new) The system of claim 1, wherein the telecommunications provider rate is defined in rates per speed.

29. (new) The system of claim 1, wherein the telecommunications provider rate is defined in rates per mileage.

30. (new) The method of claim 13, wherein the telecommunications provider rate is defined in rates per minute.

31. (new) The method of claim 13, wherein the telecommunications provider rate is defined in rates per bandwidth.

32. (new) The method of claim 13, wherein the telecommunications provider rate is defined in rates per speed.

33. (new) The method of claim 13, wherein the telecommunications provider rate is defined in rates per mileage.

34. (new) The system of claim 1, wherein the inventory modification unit is adapted to modify telecommunications inventory data when one or more of the one or more telecommunications users joins the organization.

35. (new) The system of claim 1, wherein the inventory modification unit is adapted to modify telecommunications inventory data when one or more of the one or more telecommunications users leaves the organization.

36. (new) The method of claim 13, wherein the telecommunications inventory data is modified when one or more of the one or more telecommunications users joins the organization.

37. (new) The method of claim 13, wherein the telecommunications inventory data is modified when one or more of the one or more telecommunications users leaves the organization.

38. (new) The system of claim 1, wherein the inventory tracking unit is further adapted to maintain inventory data for a plurality of telecommunications resources associated with one or more locations of the organization, and wherein the inventory modification unit is further adapted to modify telecommunications inventory data when one or more locations of the organization changes.

39. (new) The method of claim 13, wherein the inventory data is associated with one or more locations of the organization, the method further comprising the step of:  
modifying telecommunications inventory data when the telecommunications resources associated with one or more locations of the organization changes.